

# 24/7 Kid-friendly ED in Plainfield

Looking for a convenient location to send your patients who need emergency care? Look no further than the Edward Emergency Department (ED) in Plainfield for kid-friendly care 24/7.



## The Plainfield ED advantage

It's the convenient, close-to-home option for families who live in Plainfield and the surrounding area. Now, in most cases, parents can forgo the longer trip with their sick child to a hospital-based emergency department. In fact, the Plainfield ED is furnished with the technology and equipment of a traditional hospital-based ED.

As a physician, you can rest assured that your patients will receive the best possible care and that you'll be kept informed by our knowledgeable care team.

#### We're your trusted resource

When you send a patient to our ED in Plainfield, you can be confident in your decision. At this location, we:

- Offer a 24/7 ED equipped with the same technology as a traditional hospital-based ER
- Provide board-certified emergency physicians and certified emergency nurses, specially trained in emergency pediatric nursing
- Adhere to Edward Hospital's pediatric emergency department protocols for the treatment of sick children
- Provide on-site lab and diagnostic services
- Support closed loop communication with the primary care provider
- Have the ability to admit and transport patients to Edward Hospital if pediatric intensive care services are needed
- Offer access to our pediatric patient navigator for pediatric specialty care assistance

## A "kid-friendly" approach

We use specially designed equipment and procedures for diagnosing and treating children.

- Appropriately-sized blood pressure cuffs, oxygen masks and other specialty emergency equipment
- Special skin glue that can take the place of stitches to mend cuts
- J-Tip Needle-Free Injection System for painless IV starts and blood draws
- Distraction cart and a "Bubbles" VECTA multisensory machine that promotes a positive patient experience, especially helpful for children with autism
- Dedicated treatment rooms and a family waiting area

### How to refer your patient

Sending one of your patients to the Plainfield ED? Here's what to do:

- Call the Plainfield ED directly at (815) 731-3020
- Provide the nurse with the patient name, dateof-birth, chief complaint/diagnosis, and other pertinent information
- Include a list of tests you would like completed, if applicable

#### We will:

- Add the patient to the "expected" board
- Inform the staff and the ED physician that patient is coming
- Have patient information readily available for arrival
- Keep you (the referring physician) informed of the patient's status

Have questions about kid-friendly care at the Plainfield ED? Please contact our pediatric nurse navigator at **(630) 527-KIDS (5437)**.