

# ER, Immediate Care, Walk-In Clinic or Doctor's Office?

Knowing where to seek treatment could save you time, money and even your life. This information will help you decide which option is best for your particular health situation. Remember, there is always a care provider that you can speak with, even when your physician's office is closed.



## Call or see your doctor

Preventive Care, Illness Treatment

**Services may include:**

- Annual physicals and preventive care
- New or existing health conditions
- Lingering aches, pains or other symptoms
- Cold, flu, infections and other illnesses
- Medication management

It's always best to see your primary care physician first, when possible. Your physician also provides recommendations and guidance based on your personal health goals.

Edward-Elmhurst Health has more than 1,700 physicians in its network. Visit [EEHealth.org](http://EEHealth.org) to view contact information for your physician.



## Go to a Walk-In Clinic

Quick Care for Minor Issues  
(12 months and older)

**Symptoms may include:**

- Cold, flu, sore throat, cough, mild asthma, insect bites
- Minor injuries or cuts
- Skin conditions
- Immunizations, school/sports physicals, health screenings and vaccinations

Fast care for minor illnesses and injuries, cold and flu symptoms, school and work physicals, and vaccinations.

**Care provided by:** Physician assistants and nurse practitioners.



## Go to Immediate Care

Advanced Care, Same-Day  
(All ages)

**Symptoms may include:**

- Minor breaks, sprains or fractures
- Fever, vomiting and dehydration
- Minor injuries and cuts needing stitches, asthma, allergic reactions, headaches, animal and insect bites
- Sports physicals\*

Our team will care for your unexpected urgent medical needs that require advanced care; just walk in.

**Care provided by:** Physicians, physician assistants, nurse practitioners and nurses.

\*Should not replace your child's annual wellness exam with his or her physician.



## Go to the ER or call 911

Serious, Life-threatening  
Injuries and Illnesses (All ages)

**Symptoms may include:**

- Chest pain, difficulty breathing
- Head injuries, abdominal pain
- Unusual headache, numbness/weakness/clumsiness, loss of vision
- Uncontrolled or heavy bleeding or bone fracture/dislocation

We offer 24/7 board-certified trauma care and full hospital technology at three locations.

**Care provided by:** Physicians and nurses.

Questions on where to go? Please call (630) 527-3645.

Find out more about convenient care and check out our Wait Times for ER, Immediate Care and Walk-in Clinics at [EEHealth.org/care](https://www.eehealth.org/care).



## Find an Edward-Elmhurst Health Physician

Office visits are cost effective and the best option for non-emergency care.

Edward-Elmhurst Health has more than 1,700 physicians in its network. Visit [EEHealth.org](https://www.eehealth.org) to view our online physician directory.

Schedule an appointment online now!  
[EEHealth.org/schedule](https://www.eehealth.org/schedule)



## Immediate Care

### Edward-Elmhurst Health Centers

**Addison**  
303 W. Lake St.

**Bolingbrook**  
130 N. Weber Rd.

**Hinsdale**  
8 Salt Creek Lane

**Lombard**  
130 S. Main St.

**Hours**  
Mon-Fri: 8 am-8 pm  
Sat/Sun/Holidays: 8 am-4 pm

**Naperville**  
1804 N. Naper Blvd.

**Oak Park**  
932 Lake St.

**Oswego**  
6701 US Hwy. 34  
(Hwy. 34 & Orchard Rd.)



## Walk-In Clinics

**Aurora**  
1222 N. Eola Rd.

**Elmhurst**  
755 N. York

**Naperville\***  
2855 W. 95th St.

**Naperville\***  
127 E. Ogden Ave.

**Plainfield**  
16519 S. Rt 59

**Romeoville\***  
20 S. Weber Rd.

**Woodridge\***  
2317 75th St.

**Yorkville**  
88 W. Countryside Pkwy.

\*Jewel-Osco Locations

### Hours

Mon-Fri: 8 am-7:30 pm  
Sat/Sun: 9 am-4:30 pm\*

\*Plainfield opens at 8 am on weekends

We may stop accepting new walk-in patients earlier than clinic closing time due to high patient volume.



## Emergency Departments

For life-threatening emergencies, call 911 immediately.

**Edward Hospital**  
801 S. Washington St.  
Naperville  
(630) 527-3358

**Elmhurst Hospital**  
155 E. Brush Hill Rd.  
Elmhurst  
(331) 221-0200

**Edward Plainfield**  
24600 W. 127th St.  
Plainfield  
(815) 731-3000

**Hours**  
Open 24/7,  
365 days a year

Questions on where to go? Please call (630) 527-3645.