

## Our Chicagoland Locations



**Ronald McDonald House®**  
near Advocate Children's  
Hospital  
4410 W. 93rd Street  
Oak Lawn, IL 60453  
708.423.5285

**Ronald McDonald House®**  
near Central DuPage  
Hospital  
ON150 Winfield Road  
Winfield, IL 60190  
630.517.8678



**Ronald McDonald House®**  
near Loyola University  
Medical Center  
Tripp Ave. at Air Mail Road  
Hines, IL 60141  
708.327.2273

**\*Ronald McDonald House®**  
near Lurie Children's  
211 E. Grand Avenue  
Chicago, IL 60611  
312.888.2500



**\*Ronald McDonald House®**  
near University of Chicago  
Comer Children's Hospital  
5444 S. Drexel Avenue  
Chicago, IL 60615  
773.324.5437

**Ronald McDonald Family  
Room®** in Edward Hospital  
801 S. Washington, Street  
Naperville, IL 60540  
630.527.3800



**Chapter Business Office**  
1301 W. 22nd Street, Suite 905  
Oak Brook, IL 60523  
630.623.5300

\*Ronald McDonald Family Rooms are also located inside  
the partner hospital location.

## Our Mission & Programs



Ronald McDonald House Charities® of Chicagoland and Northwest Indiana (RMHC®-CNI) is an independent not-for-profit 501(c)(3) organization whose mission is to care for families of children with complex medical needs by providing comfort, compassion, and community.

### Ronald McDonald Houses®

RMHC-CNI operates five area Ronald McDonald Houses to provide a 'home away from home' for families of hospitalized children.

### Ronald McDonald Family Rooms®

RMHC-CNI operates three area Ronald McDonald Family Rooms each providing a haven of respite and hospitality to families whose children are in treatment at the hospital.

### Ronald McDonald Care Mobile®

Is a mobile medical unit. In partnership with Advocate Children's Hospital, the Care Mobile brings health care directly to underserved children in Chicago.

### Scholarship Program

Provides renewable scholarships to high achieving, low income high school seniors. Recipients may renew their scholarship for their four years of study.

**Ronald McDonald Family Room®**  
in Edward Hospital  
801 S. Washington Street  
Naperville, IL 60540  
(630) 527-3800



[RonaldHouseChicago.org](http://RonaldHouseChicago.org)

# Keeping families close



**RONALD McDONALD  
FAMILY ROOM™**  
IN EDWARD HOSPITAL

open daily at 9 a.m.

## Frequently Asked Questions

### What is a Ronald McDonald Family Room?

Ronald McDonald Family Room in Edward Hospital serves as a haven of respite and hospitality for families whose children and newborns are receiving treatment. Located within the pediatric unit and featuring a kitchenette, TV, shower, playroom and two sleep rooms, the space provides a home-like atmosphere, allowing families a moment to rest and rejuvenate.

### Where is the Family Room?

Our Family Room is located in the Pediatric Unit. Follow signs from the Edward Hospital South Lobby to the secured unit. Once you arrive at the double doors, you will need to ring the bell and identify your patient's name in order to enter the unit.

### Who can come to the Family Room?

Families of a child 18 years of age and younger receiving treatment in Edward Hospital are eligible to visit the Family Room. Typically, up to three family members per patient are allowed. All children under the age of 18 must be supervised at all times by a parent or authorized adult.

All family members of children on isolation must abide by hospital precautions at all times while in the patient's room.

For the safety of all families, anyone recently exposed to a contagious illness, or who is currently ill, will not be allowed in the Family Room. Please check with your patient's nurse if you have a question regarding your precautions.

No referral is required to visit the Family Room. Upon your first visit, you will be asked to complete a brief registration for patient verification and statistical purposes.

### Is there a charge for visiting the Family Room?

There is no charge for visiting the Family Room but donations are always welcome in order to continue to provide for future families.

## About the Family Room



### What is available in the Family Room?

- Two Sleep Rooms for families of patients with the most critical conditions, referral required.
- Kitchenette with snacks and quick, single-serve meals. Several times each week, donors provide catered lunches for families. Check the meal calendar in the Family Room for more details.
- Computer and printer
- Phone charging station
- Shower with toiletries and towels
- Two sitting areas with a television
- Playroom for patients and siblings, with iPads and DVD players are also available to check-out



*"Ronald McDonald Family Room has been one of the nicest surprises of my life. I never imagined there would be a place like this for us while we were in a hospital."*

## Sleep Room Referral Process

### What is a sleep room, and how do I stay in one?

Our Family Room provides two sleep rooms with private bathrooms for families of patients with the most critical conditions, allowing the family to get much-needed rest without even leaving the hospital. All sleep room stays require a referral.

1. Contact a social worker within the unit of the hospital in which your child is a patient (your nurse can page the social worker for you).
2. Meet with the social worker and request a referral to stay in a sleep room. The social worker will talk to you about the sleep rooms and ask you some questions to make sure the Ronald McDonald Family Room sleep rooms are a good fit for you.
3. Once you are approved, the social worker will discuss your referral with the Family Room staff member.
4. If a room is available, you will be contacted about checking in. If a room is not available immediately, we will keep you updated on your request.

### Is there a charge for staying in a sleep room?

We suggest families donate \$10 per night, but no family is ever turned away because of their inability to pay.

Please note that sleep rooms are assigned to families on a day-by-day basis. Families may be able to stay more than one night depending upon the overall needs of pediatric families, but we are unable to make any guarantees. We regret any stress or inconvenience this may cause you, but it is necessary to be able to serve as many families as possible during times of most critical need.