



New restrictions regarding visitors, beginning Sunday, March 15

Your health and well-being while visiting an Edward-Elmhurst Health facility is our top priority. In an effort to protect patients and the community, we have updated our visitor policy.

Effective Sunday, March 15 and until further notice, we are not allowing visitors in most of our inpatient and outpatient areas. Exceptions have been made for certain patient groups, including pediatric patients and infants.

We understand this change will represent a significant hardship for both patients and families. This was a difficult decision, but one we feel is critically important to protect the patients who have entrusted us with their care, their families, our staff and the communities we serve.

The following changes have been implemented across our facilities:

- No one under the age of 18 may visit.
- No visitors will be allowed in adult inpatient units. Please note these exceptions:
- Critically ill/end of life patients - the number of visitors will be managed by the care team.
- Our pediatric patient population, including general pediatrics, PICU, NICU, and the Special Care Nursery (patients under the age of 18), may have two visitors. Patients in the Mother Baby Unit may have one partner. While in Labor and Delivery, patients can have one partner.
- Adult patients undergoing surgery may have one visitor for the duration of the procedure.
- All visitors will be screened at the information desk nearest to their point of entry to the medical center. Visitors who have flu-like symptoms should not visit patients.

Changes to the visitor policy at our outpatient clinics are as follows:

- Patients in our outpatient clinics may have one support person.
- Patients having outpatient surgery may have one support person.
- Patients at the Medical Center for outpatient laboratory or radiology therapy may have one support person.
- Emergency Department patients may have one support person.
- No one under the age of 18 will be allowed as a support person.
- All visitors will be screened at the information desk nearest to their point of entry to the medical center. Visitors who have flu-like symptoms should not visit patients.

Thank you for understanding and cooperating with these changes. If you have any questions about coronavirus, please visit www.EEHealth.org.