

Edward-Elmhurst Health Telemedicine: Video Visits

Joining via Desktop Browser

Healthy Driven[™]

Edward-Elmhurst

HEALTH

Reading Your Confirmation Email

Link directs patient into room

You just scheduled an appointment using Online Scheduling.

You are not yet active on our MyChart Patient Portal.

Here is your appointment information:

Date: 4/21/2016

Time: 8:00 AM CDT

Provider: Telehealth Provider

Visit Type: Edward-Elmhurst Telemedicine

Instructions: Please launch the below hyperlink 5 minutes prior to your scheduled appointment time to ensure your camera and microphone are working properly. Once the video visit has started you will be placed in a waiting room until the provider begins the visit. PLEASE NOTE - This link is valid for this appointment only.

IMPORTANT: [Click here to begin your telehealth visit](#)

[Click here to sign up for the MyChart Patient Portal](#)


- 5 Minutes before your appointment, click on the **Link** at the bottom of your appointment confirmation email



Check-In

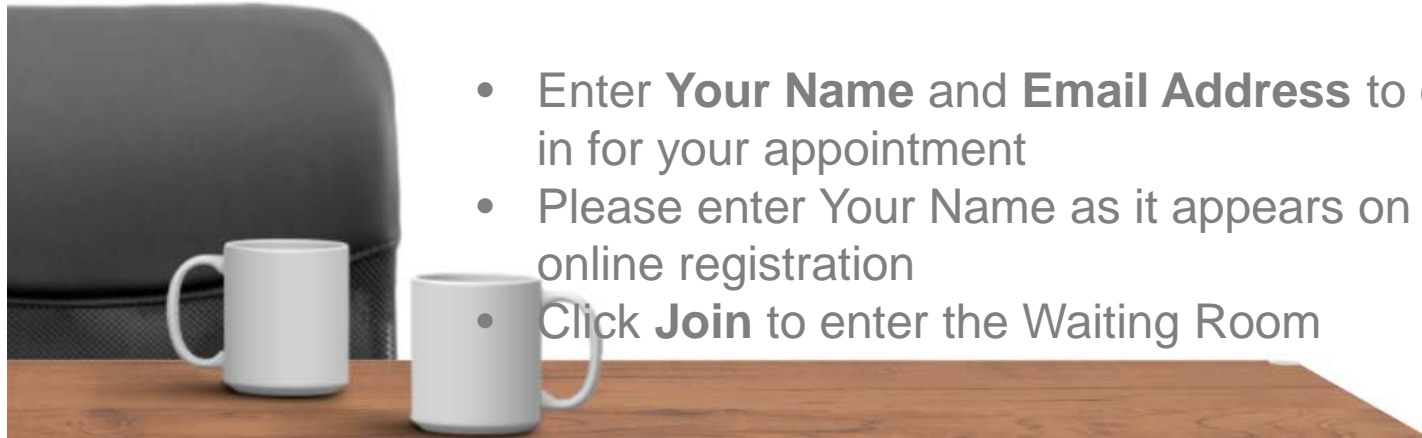


Telemedicine Exam Room 1

 More ways to join

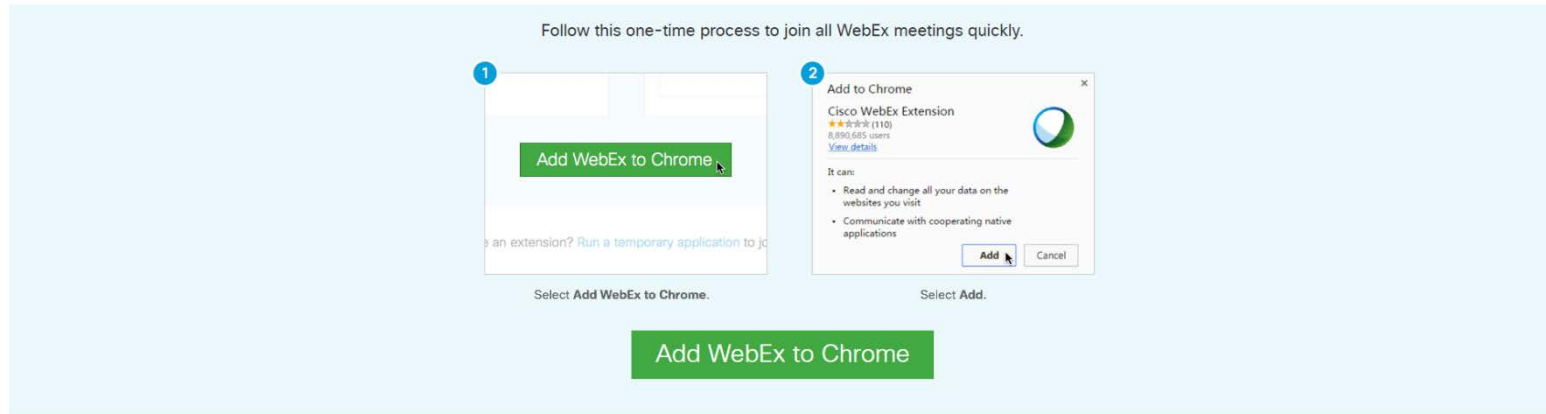


- Enter **Your Name** and **Email Address** to check in for your appointment
- Please enter Your Name as it appears on your online registration
- Click **Join** to enter the Waiting Room



Using Google Chrome?

Step 1 of 2: Add WebEx to Chrome



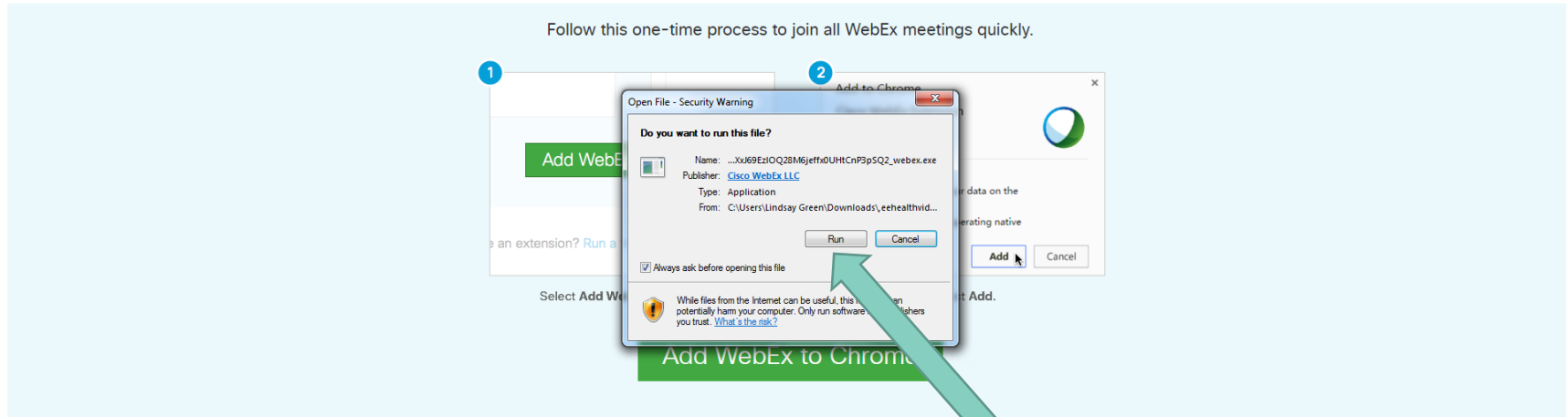
Don't want to use an extension? [Run a temporary application](#) to join this meeting.



- Click the blue link for **Run a temporary application** to join your appointment
- Open the **temporary link** in downloads bar

Using Google Chrome?

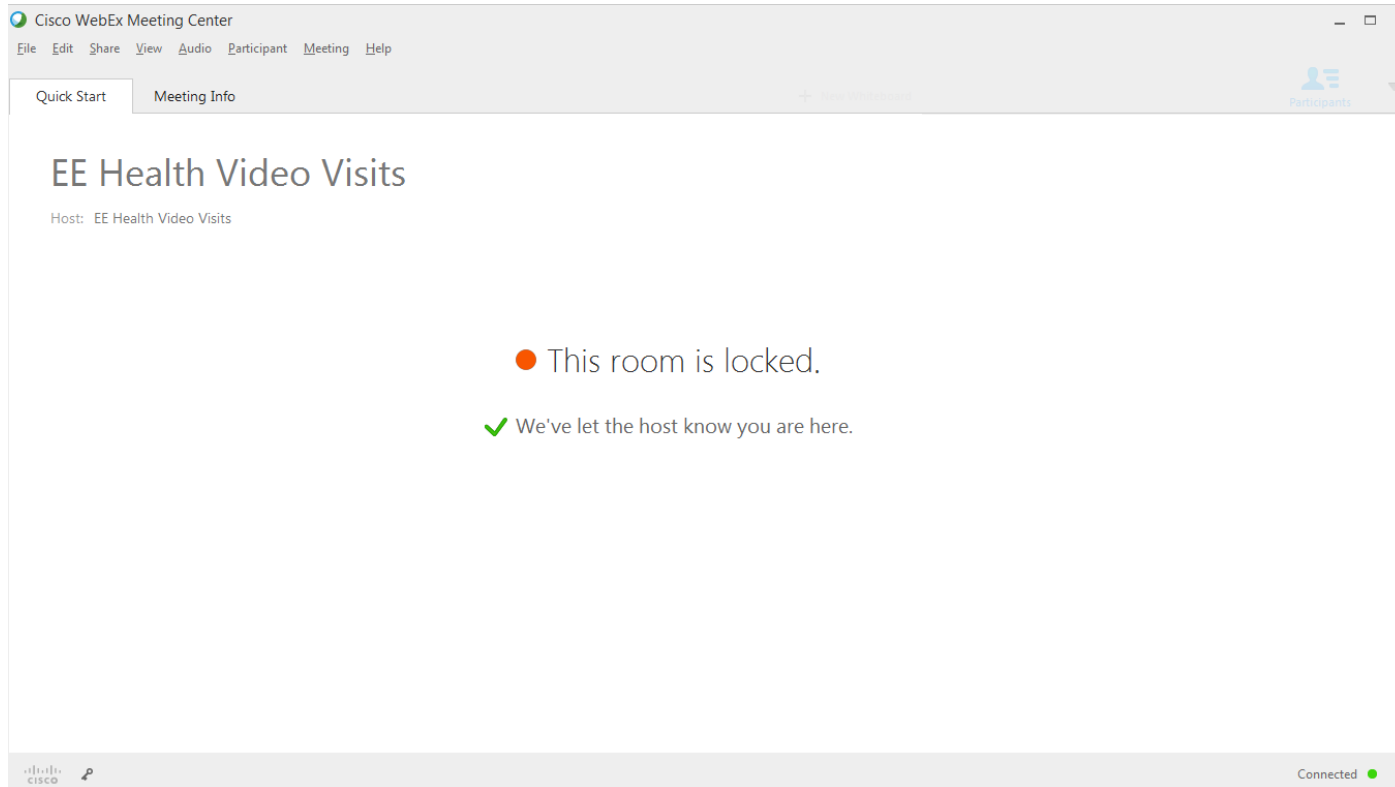
Step 1 of 2: Add WebEx to Chrome



Don't want to use an extension? [Run a temporary application](#) to join a meeting.

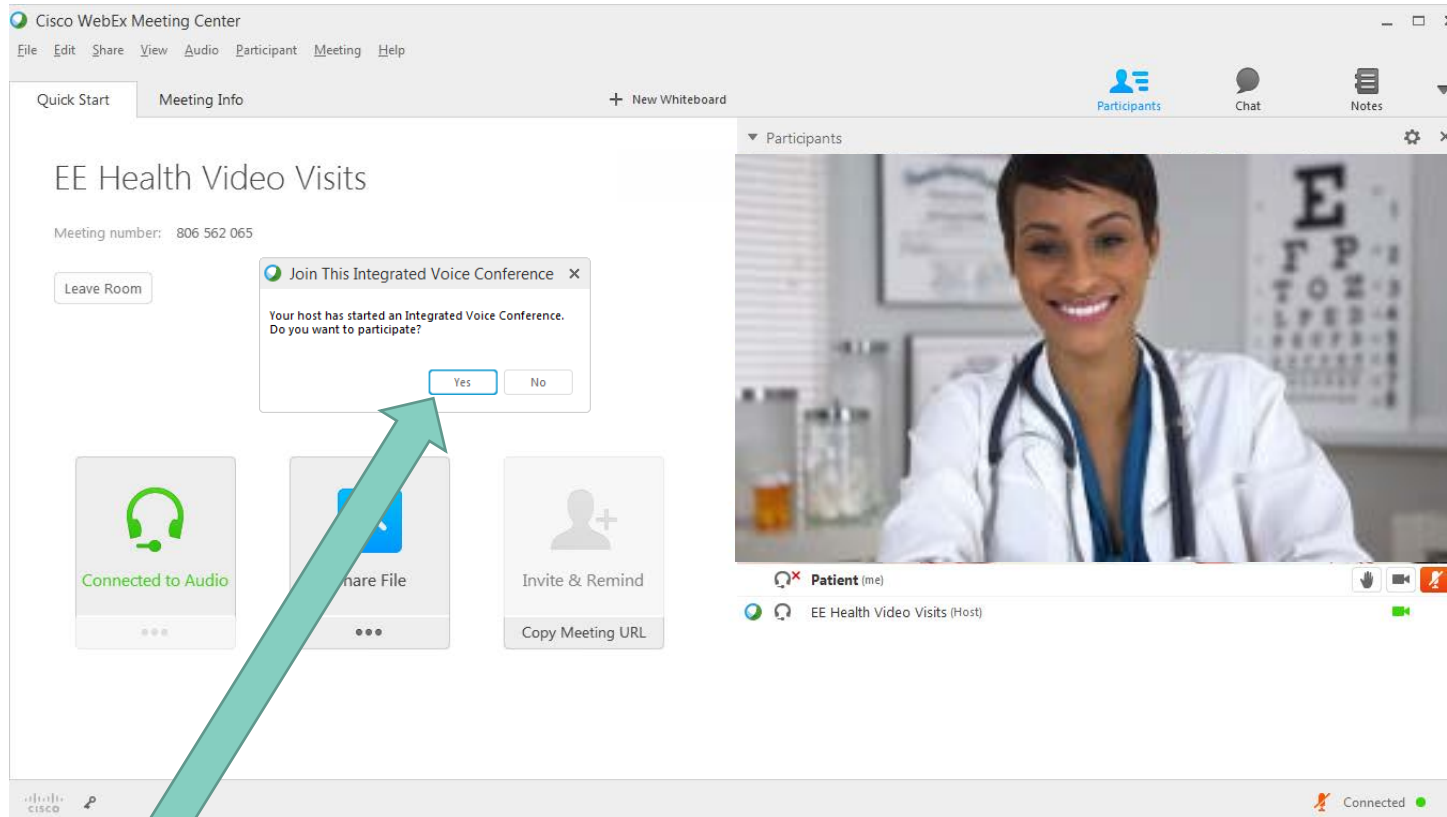
- Click **Run** to open the temporary file

Waiting Room



- Your Physician will be notified that you are ready to begin your appointment

Join the Integrated Voice Conference



- Click YES to Join this Integrated Voice Conference

Join Video Sharing

The screenshot displays the Cisco WebEx Meeting Center interface. The main window title is "Cisco WebEx Meeting Center" with a menu bar including File, Edit, Share, View, Audio, Participant, Meeting, and Help. The interface is divided into several sections:

- Quick Start / Meeting Info:** Shows the meeting title "EE Health Video Visits" and the meeting number "806 562 065". A "Leave Room" button is visible.
- Participant Controls:** Three large buttons are shown: "Connected to Audio" (with a headset icon), "Share Application" (with an upward arrow icon), and "Invite & Remind" (with a person and plus icon). Below these are three smaller buttons: "Copy Meeting URL", "Share Application", and "Invite & Remind".
- Participants Window:** A window titled "Participants" shows a video feed of a smiling female doctor in a white coat. Below the video, there are controls for "Patient (me)" and "EE Health Video Visits (Host)".
- Microsoft LifeCam Cinema:** A small window in the bottom right corner shows a video feed of a smiling woman. It includes a "Start My Video" button and a link "Start my video in all meetings".

- Click **Start My Video** to begin sharing

Meeting Your Physician

Cisco WebEx Meeting Center

File Edit Share View Audio Participant Meeting Help

Quick Start Meeting Info + New Whiteboard

Participants Chat Notes

EE Health Video Visits

Meeting number: 806 562 065

Leave Room

Connected to Audio

Share File

Invite & Remind

Copy Meeting URL

Participants

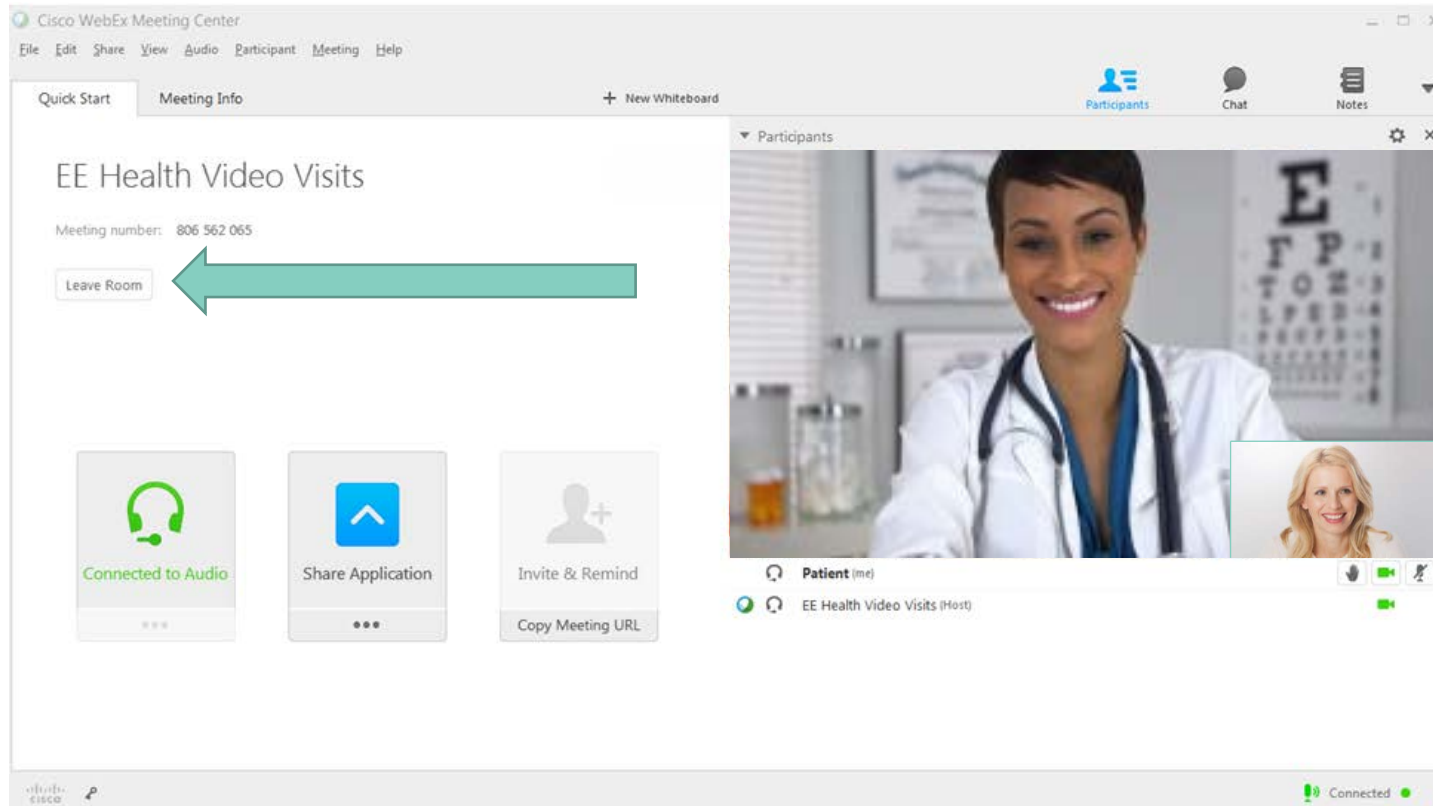
EE Health Video Visits

EE Health Video Visits (Host)

Connected

- Click the orange **Microphone** button to un-mute
- If not already prompted, click the gray **Video** icon to begin sharing video

Leave Appointment



- Click **Leave Room** to end video visit once your appointment has finished