

Edward-Elmhurst Health Telemedicine: Video Visits

Joining via Apple Device

Healthy Driven[™]

Edward-Elmhurst

HEALTH

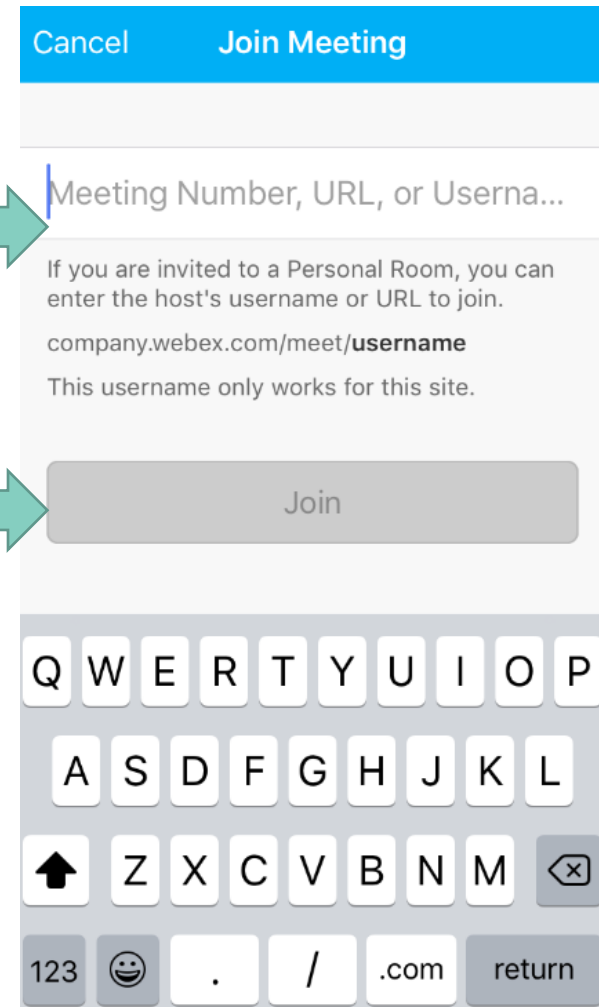
Install Cisco WebEx Meetings App

- Tap on the **App Store** icon on you device, the search for **Cisco WebEx Meetings**
- Tap on the **Free App** or **Install** button on the application description
- Enter your Apple ID Password if asked

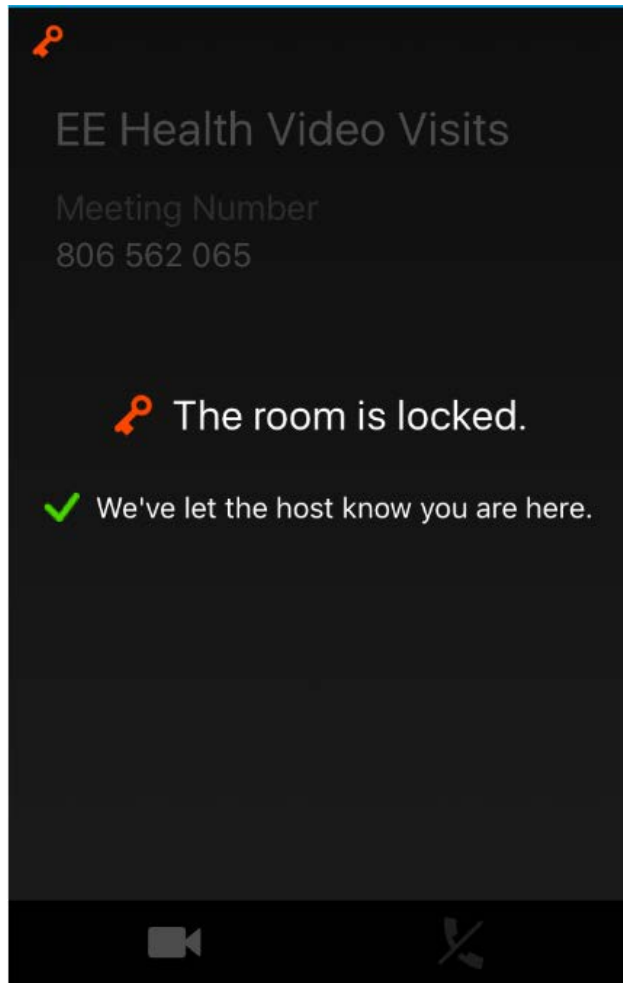


Select Join Meeting

- Open Cisco WebEx Meetings App
- Tap the **Join Meeting** Button
- Click on the **URL** provided in your confirmation email or Enter the specific **URL** provided in your online confirmation, then tap the **Join** button



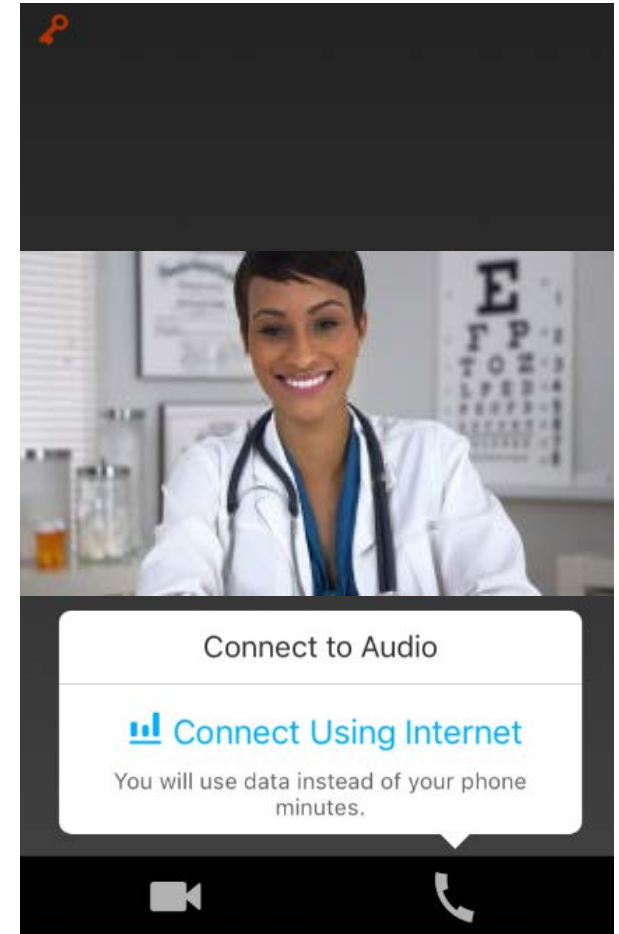
Waiting Room



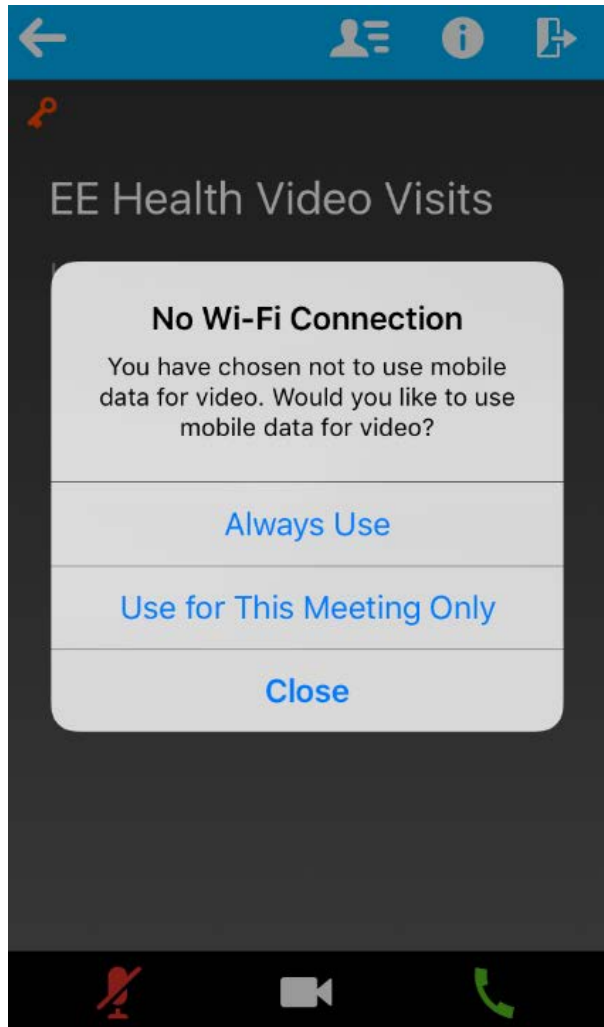
- Your Physician will be notified that you are ready to begin your appointment

Join the Integrated Voice Conference

- Tap **Connect Using Internet** to connect to integrated VoIP audio
- Tap **OK** on pop-up to allow WebEx to Access the Microphone and let your voice be heard in the meeting




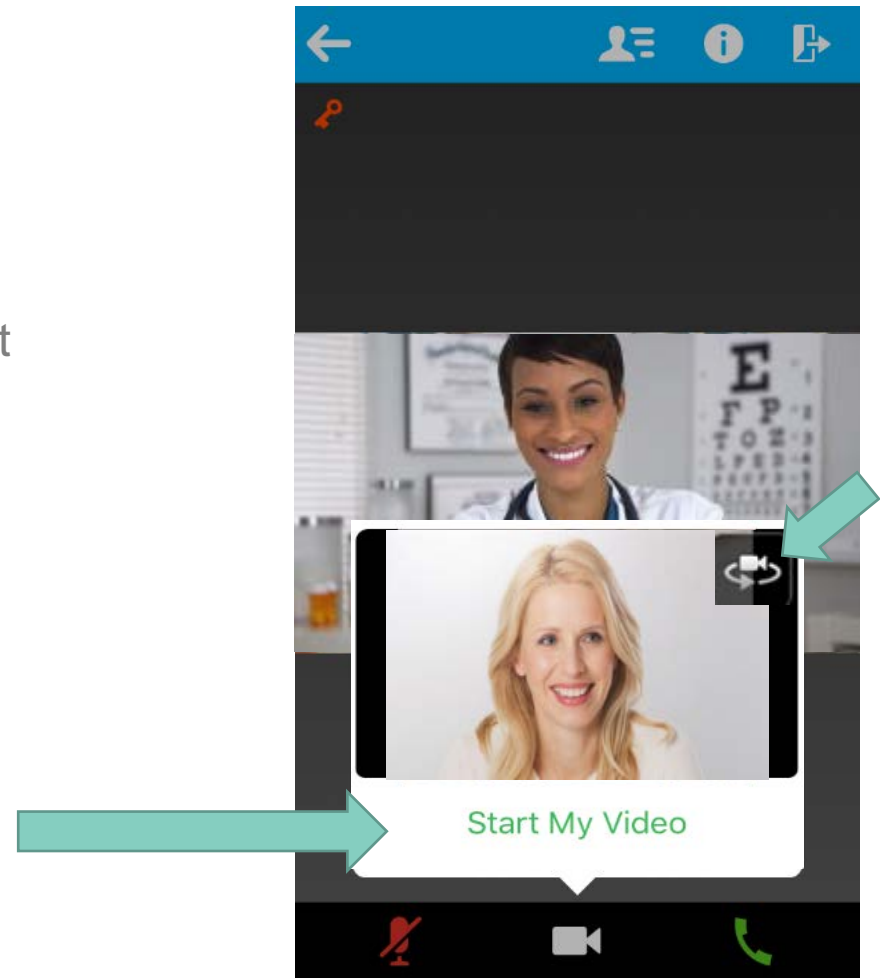
Connect over Data or Wi-Fi



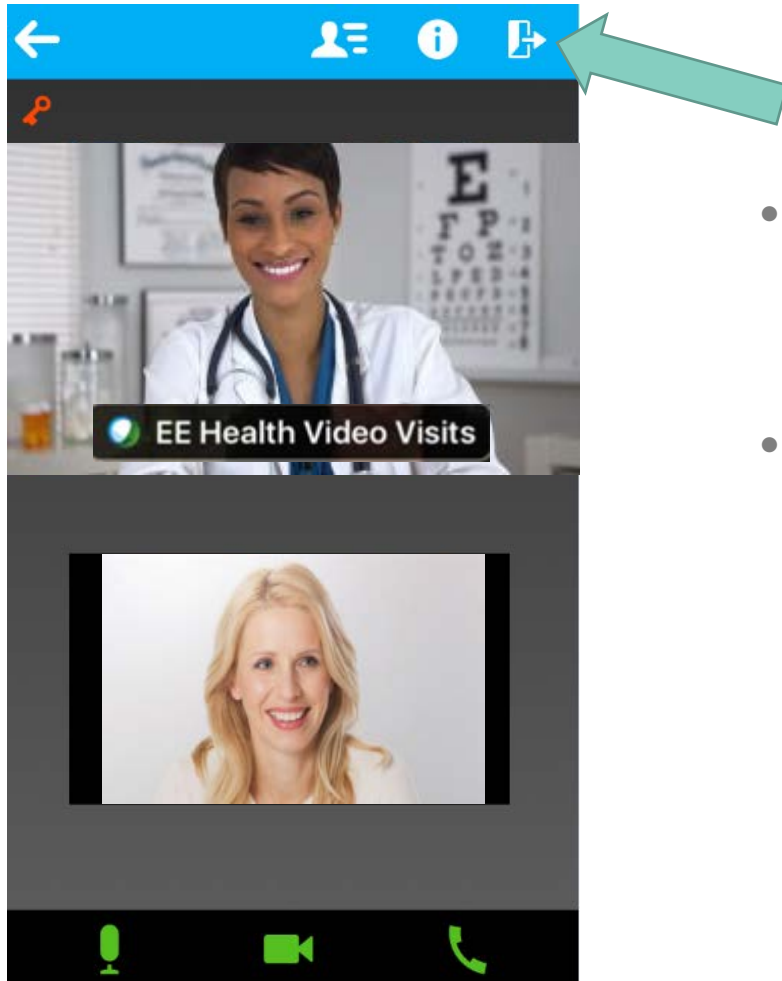
- Edward Health Virtual Visits allow you to connect to your Physician over the internet. While we recommend using Wi-Fi when available, please tap **Use for This Meeting Only** if you do not have access to Wi-Fi during your appointment time.

Join Video Sharing

- Tap **Start My Video** to begin sharing
- If needed, touch  in the top right corner of your video display to change camera orientation



Leave Appointment



- Tap on the **End** button to end video visit once your appointment has finished. The “End Meeting” window will appear.
- Tap on the **End** button to confirm you would like to leave the room