



Epic UPDATE

Healthy Driven
Edward-Elmhurst
HEALTH

MARCH 16, 2022

On **April 9, 2022**, Edward-Elmhurst Health and Duly Health and Care (formerly Dupage Medical Group) will no longer share one medical record system. We are separating our instances of the Epic electronic medical record (EMR) with Duly.

Who is impacted?

- ▶ All Duly providers
- ▶ All other EEH providers & staff including EMG, PPD, LOH, and LOMG

What is the impact?

- ▶ Duly providers who practice at EEH will receive new login credentials for their use of the EEH instance of Epic.
- ▶ Communication conveniences such as Chart Review, Secure Chat, In Basket and Haiku/Canto will no longer be shared as they are today.

What can you do to prepare?

- ▶ **Review In Basket messages:** Duly and EEH will no longer share this tool. To avoid any missed messages, please remain proactive in keeping a clean In Basket.
- ▶ **Refresh your comfort level with tools like Care Everywhere:** Once our Epic instances have separated, this will be the primary tool for finding clinical information on shared patients.
- ▶ **Click on the training tools listed below for a refresher:**
 - ▶ **Video:** Request a patient's outside record using Care Everywhere
 - ▶ **Video:** Viewing a patient's Care Everywhere information
 - ▶ **Guide:** Care Everywhere Quick Start Guide

IMPORTANT DATES

MARCH 28, 2022

Duly providers will receive EEH login & password reset instructions

MARCH 28 – APRIL 8, 2022

Provider login labs for support

APRIL 9, 2022

Go-Live

Impact to Patients

As of April 9, 2022, Patients who use Edward-Elmhurst Health and Duly Health and Care will need two separate MyChart accounts to access their respective records.

Note: Patients will still be able to see past Duly test results in their EEH MyChart account.

Watch for more information to share with patients on how to link their MyChart accounts to see health information from EEH, Duly and other organizations where they have medical records.

