

21st Century Cures Act

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21st Century Cures Act

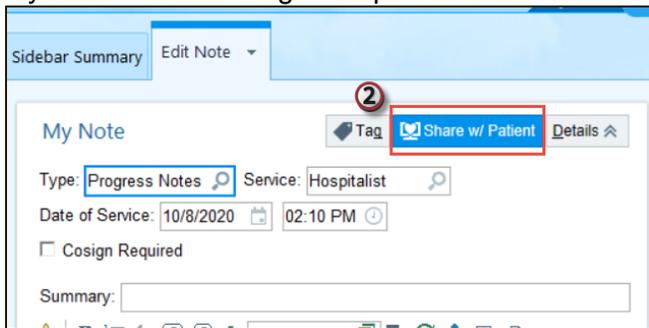
The 21st Century Cures Act is a United States law under which the Office of the National Coordinator for Health IT (ONC) has defined **Interoperability** as the ability of health information systems to work together electronically to advance the effective delivery of healthcare. At a high level, ONC is enforcing seamless and transparent electronic exchange of health information records between organizations and at the patient level.

Notes Sharing

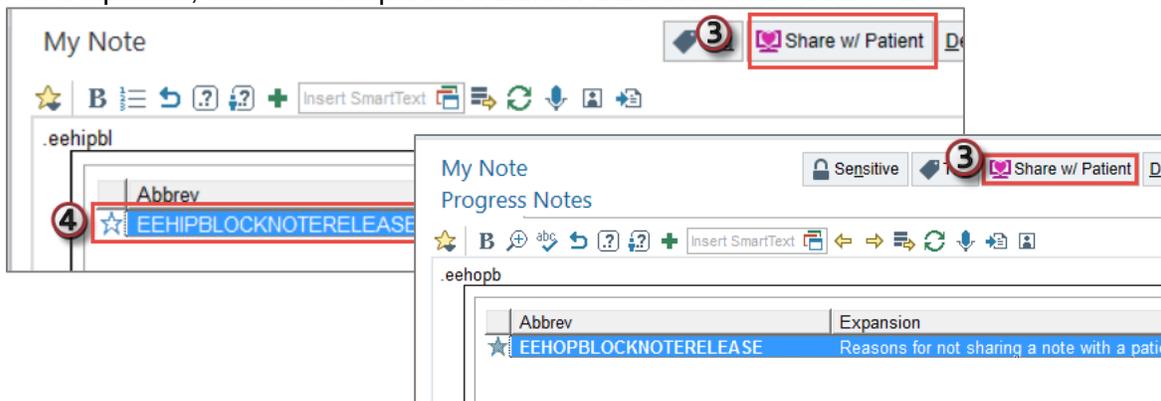
In compliance with Information Blocking regulations, almost all patient-related notes that are filed within the patient's chart, will be shared to the patient's MyChart account upon signing.

! Currently, only notes from the date of 10/26/2020 and forward will be viewable in MyChart.

1. When writing a new note for your patient, in the top toolbar, you will see the sharing note icon. Generally, this icon will be defaulted to **Share w/ Patient**. You can turn this feature off or on by clicking the icon. This will be on a note by note basis.
2. Icon highlighted: For inpatients note is shared immediately upon signing but will not alert the patient via MyChart until discharge. Outpatient notes are available once encounter is closed.



3. Not highlighted: Do not share with patient.
4. When choosing to not share the note with the patient, you will need to add a SmartPhrase.
 - For Inpatient, enter the dot phrase **.EEHIPBLOCKNOTERELLEASE**
 - For Outpatient, enter the dot phrase **.EEHOPBLOCKNOTERELLEASE**



For Outpatient notes, the reason for not sharing will disappear within the note when the note is signed.

Also, if a reason for not sharing the note is not documented within the note, the clinician will receive a close encounter warning.

1. The clinician should click on the hyperlink and document a reason for not sharing the note.
2. Once documented, click on the  to close the note and remove the hard stop.



Reason for Not Sharing Note  

Document Reasons for Not Sharing a Note with Patient

I am not sharing In my clinical judgment, the documentation within the note produces a substantial risk for patient harm.
this note because:

Additional reasons for not sharing note

Highly Recommended Document a reason why the note was not shared.

Sign Addendum 

 You must sign the addendum before continuing.

5. If using a SmartPhrase option within the note, a SmartList will be added to your note to choose from the only two valid reasons on why the note cannot be shared:
 - A. The clinician determines that the note may produce a substantial risk for patient harm (emotional distress is not a valid reason).
 - B. The patient personally requested that the note not be shared.

My Note   

Type: Service: Date of Service:

Cosign Required

Summary:

This note will not be shared with the patient for the following reason(s):

 [EEH Release Note Exceptions Smartlist:8684](#)

A In my clinical judgment, the documentation within the note produces a substantial risk for patient harm.

B Patient has requested that this note not be shared.
[See additional comments ***](#)

See When a Patient Viewed their Note

You can see when the patient has viewed the note from their MyChart account via Chart Review.

Note Date/Time	Enc Date	Enc Type	Note Type	Author	Author Type	Specialty	Trans/Scan T1 Status	Web Release	Pt Viewed
Today at 4:12 PM	Today	Office Visit	Progress Notes		Physician	Internal Medicine	Signed	No	
Yesterday at 8:3...	Yesterday	Office Visit	Procedures		Physician	Internal Medicine	Signed	Yes	Yesterday
Yesterday at 8:3...	Yesterday	Office Visit	H&P		Physician	Internal Medicine	Signed	Yes	Yesterday
Yesterday at 8:2...	Yesterday	Office Visit	Progress Notes		Physician	Internal Medicine	Addendum	Yes	Yesterday



Proxies with **Teen Limited** access cannot view notes in MyChart. All other proxy access types can see notes.



All notes are shared to the patient's MyChart account, even if they are not activated. Once the patient is activated, they will then be able to view the notes.

Result Release

Information Blocking compliance includes timely access of patient results, defined by ONC as immediately released upon finalization. **Results (such as imaging, labs, etc.) that are in the Final status** will now release to the patient's MyChart within the next scheduled Epic batch, which is hourly from 7am to 7pm.

Exemptions to this release are as followed:

- COVID results will be released at the exact time the status is changed to Final.
- HIV will always be a manual release.



HIV tests that are ordered during a hospital stay (ED, IP) that are final by the time of discharge will release to MyChart at discharge.

- The automatic release can be delayed 4 days at the time of ordering in the order composer with an appropriate reason for preventing immediate release. ONC and CMS have determined that results should only be delayed or withheld for two reasons:
 - A. Patient requests/patient privacy.
 - B. Release of the result may cause significant (physical) harm to the patient or another individual.



Note: ONC has explicitly stated that emotional duress is not an acceptable reason to delay a result, unless the patient has specifically requested the delay.

- There is also a Prevent Auto-Release feature that providers have access to through MyChart Results Release activity. This feature can be accessed via the patient's MyChart button located on the Story Board.
- Surgical specimen will be manually released if the authorizing provider chooses to hold the result during the intraoperative specimen collection.

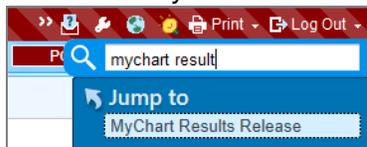
MyChart: Prevent Automatic Result Release

With results defaulted to automatic release via MyChart for MyChart patients, providers can prevent a result from automatically releasing. There may be situations where providers would like to prevent the scheduled release of a result to MyChart. The valid reasons are outlined in the order composer. In these situations, the results may be prevented from Auto Releasing.

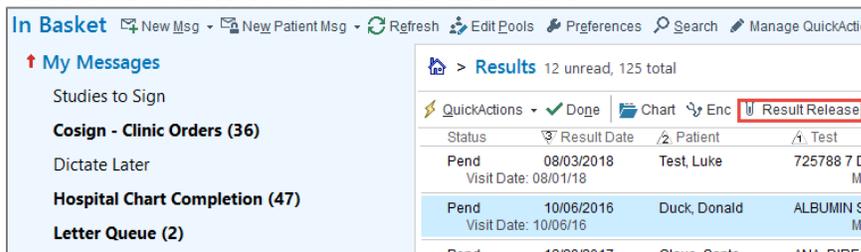
1. The MyChart Result Release activity can be located in the following ways:
 - A. Click the **MyChart** button on the patient's Storyboard.



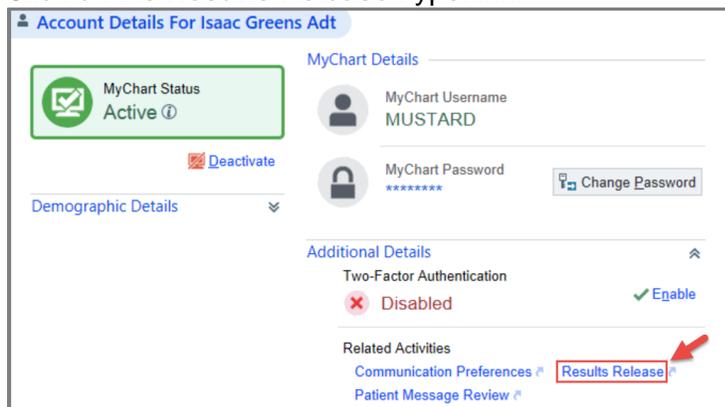
- B. Search for MyChart Results Release in **Chart Search**.



- C. Click on **Result Release** from the In Basket.



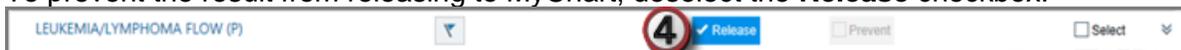
2. Click on the **Results Release** hyperlink.



3. Find the result that needs to be held from releasing and locate the **Prevent Auto Release** column, which is available only to providers.



4. To prevent the result from releasing to MyChart, deselect the **Release** checkbox.



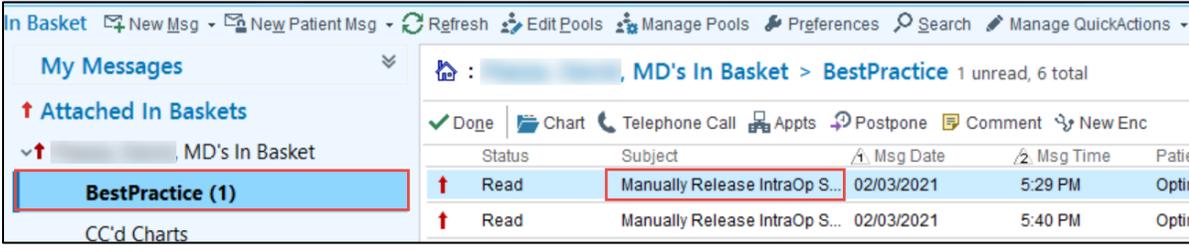
5. Check the **Prevent** checkbox. 



6. To finalize the changes, click **Accept** at the bottom of the screen.

Also Need to Know...

- Providers **MUST** remember to go back and manually release the result once they are ready for the patient to receive the result via MyChart. The result does not queue back up for automatic release.
- Manually check the  button of the appropriate result to complete this step.
- Only providers and mid-levels will have access to the Prevent feature in this activity.
- Most Specimens that are manually held will trigger an In Basket Best Practice Reminder upon final result.

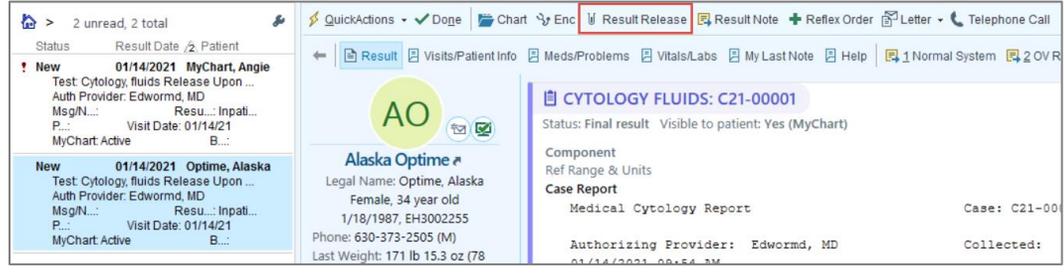


 Providers may want to send a Remind Me (Pt. Reminder) message to themselves or staff, when they want to manually release a result at a later date.

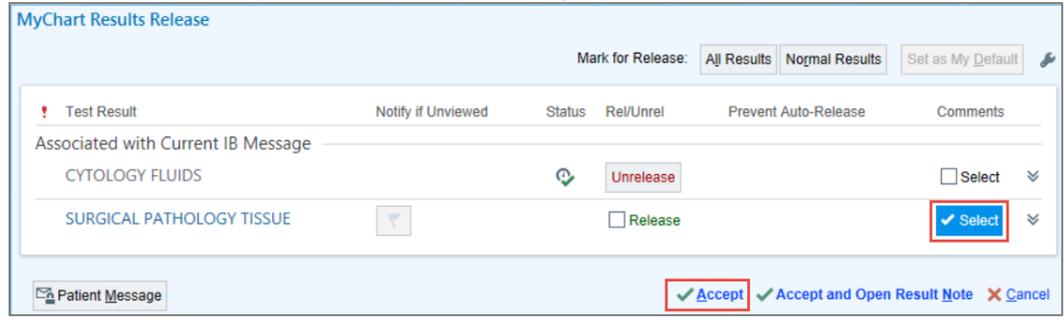
Surgical Specimen Result Release Process

The 21st Century Cures Act requires EEH to release all patient results to the patients MyChart in a timely manner. To allow surgeons and proceduralists the opportunity to review specimen results with the patient before release, you will be responsible to manually release these results. You will receive an In Basket message notifying you of the results and allow you to release them.

From within your In Basket select the patient for whom you want to Release Orders and click **Results Release**.



Select the **result** to release and click **Accept**.



Specimen Form Update for Radiology

The 21st Century Cures Act requires EEH to release all patient results to the patients MyChart in a timely manner. If the imaging results need to be held there is a new question on the Specimen Form within Epic, which will ensure pathology results are held. This should match the imaging order request for hold. If the result is supposed to be held, answer **YES** to the new question: **Provider wants to manually release results?**

The screenshot shows a software interface for a specimen form. At the top, there are tabs for 'Special stain:' with options: 'ACID FAST BACILLI', 'FUNGUS', 'PNEUMOCYSTIS', and 'OTHER'. Below this is a section titled 'Specimen Inquiry' with a sub-tab 'Specimens'. The main content area contains the following text: '-Please confirm with provider that the result will be auto released. If the provider does not want it auto released, confirm we are holding for one of the reasons below and change response from No to Yes.' This is followed by two numbered reasons: '1. Patient has specifically requested that the result be delayed' and '2. Patient has a significant risk of physical (not emotional) harm'. Below these reasons is the question 'Provider wants to manually release results?' with two radio buttons, 'Yes' and 'No'. Underneath is a 'Clinical comment:' field with a rich text editor toolbar. At the bottom right of the form are two buttons: 'Accept' (with a green checkmark icon) and 'Cancel' (with a red X icon).

Once finalized, results will need to be manually released via the In Basket by on staff Providers. If the provider is a non-staff physician and requests the results to be manually held, the Radiology Support staff will manually release these results via the Chart Review activity.