Installing Citrix receiver from SecureAccess or AllAccess

After you log in to <u>https://secureaccess.eehealth.org</u> or <u>https://allaccess.eehealth.org</u> with your Employee ID and password you will see your login ID in the upper right corner. Click on your ID



You will see a few options appear, choose Download Receiver

Healthy Driven	FAVORITES	DESKTOPS	APPS	EEHealth\203440 ▼
CAPI	Details			Activate Download Rggeiver About Log Off
API			EEHealth Desktop	

On this screen you will have to check the box that says "I agree with the Citrix license agreement", and then click the Blue Download button.



Depending on your browser, this screen may appear asking you to save the file. If so, pick a location you can easily find, desktop or downloads are good choices.



It may take a few minutes for the file download to complete. When it is completed you will see the file in the bottom bar of your browser window, click on that file.

If it does not show up like this (in some broswers it appears differently), go to your desktop or downloads folder and you will see it there, open the CitrixReceiverWeb.exe file.



If you receive this warning message, click yes to accept changes.

Dc Ch	you want to allo anges to this com	w the following program to make puter?
	Program name: Verified publishe File origin:	CitrixReceiver er: Citrix Systems, Inc. Network drive
Show	details	Yes No

The install may take a few minutes to start, but this screen should finally appear. Click Start on this screen



Check the box to accept the license agreement and click Next.

You must accept the license agreement below to proceed.				
CITRIX RECEIVER LICENSE AGREEMENT	<u> </u>			
This is a legal agreement ("AGREEMENT") between you, the Licensed User, and Citrix Systems, Inc., Citrix Systems International GmbH, or Citrix Systems Asia Pacific Pty Ltd. Your location of receipt of this component (hereinafter "RECEIVER") determines the licensing entity hereunder (the applicable entity is hereinafter referred to as "CITRIX").	•			

Leave the "Enable single sign-on" box unchecked and click Install.

Enable Single Sign-on
When enabled, single sign-on remembers your credentials for this device, so that you can connect to other Citrix applications without having to log on each time. You should do this only if your Π administrator has instructed you to. This will take effect the next time you log on to this device.
Enable single sign-on
For more information on configuring single sign-on, please see

The install will take a few minutes to complete, when it is done you can click finish.

After it is complete, close out your Chrome or IE browser and reopen it and go back to <u>https://secureaccess.eehealth.org</u> or <u>https://allaccess.eehealth.org</u>

Log back in and now applications should open. If you are using Chrome it will still force you to download a file when you click the application, but it should open with Receiver now when you open the ICA file.