

Current Visitor Policy

Two **Care Partners** are allowed for any patient unless they are in isolation for any of the following:

- ▶ COVID-19
- ▶ Suspected COVID-19

Patients admitted from a congregate living facility, who have tested negative for COVID-19 and show no symptoms of the virus, are allowed to participate in the Care Partner visitation program.

A **Care Partner** is a designated member of a patient's support system that is crucial to the patient's physical and emotional well-being. A Care Partner might be a spouse, child, friend, or other family member who actively assists in advocating for the patient, learns about the patient's care or assists with discharge planning or other arrangements. A Care Partner is more than a visitor, but rather a key member of the care team who will work with the hospital staff and the patient and ease the transition from home into the hospital and back again.

Care Partner Visiting Guidelines

- ▶ Care Partners must be 18 years of age or older.
- ▶ **The two Care Partners must remain the same throughout the patient's stay.**
- ▶ Care Partner visiting hours are 5 am – 8 pm daily. **Care Partners will not be allowed to enter the building after 7 pm and cannot stay overnight.**
- ▶ When social distancing can be effectively practiced, the two Care Partners may visit together. **Hospital staff will limit the Care Partners to one at a time when space restrictions do not allow for effective social distancing.**
- ▶ Care Partners are required to **practice appropriate hand hygiene and wear a mask during the entire hospital visit or they will be asked to leave.** Care Partners presenting in their own surgical or cloth mask that is clean and dry will be allowed to wear it. If not, a surgical mask will be provided.
- ▶ Care Partners must wear the provided wristband any time they are in the hospital.
- ▶ Care Partners will be able to access the hospital cafeterias/coffee shops and are highly encouraged to eat in the cafeteria so they can remove their mask without jeopardizing the safety of patients and visitors.

Please note these exceptions:

- ▶ **ED, Surgical and Procedural areas** will continue to limit visitation to one Care Partner.
- ▶ **Critically ill/end of life patients** – the number of visitors will be managed by the care team.
- ▶ **Cancer Centers – Infusion:** One Care Partner is allowed in the infusion area for the first chemotherapy/immunotherapy appointment only and for all provider appointments. All other infusion patients should be dropped off at the Cancer Center door and picked up afterward, unless patient assistance is required. **Radiation Oncology:** One care partner is allowed at the time of consultation/follow-up with the provider, but is not allowed to accompany a patient during their daily treatment, unless patient assistance is required. Patients receiving radiation treatment will remain in the car until notified by phone to enter the building for treatment.
- ▶ **Labor and Delivery** patients are allowed one care partner who may be present to provide support throughout the labor and delivery process, and may remain with the patient on the **Mother-Baby unit**, including overnight. During labor and delivery, certified doulas are also allowed 24/7 as members of the clinical care team, if the patient chooses this option.

All Care Partners will undergo a temperature screening when they enter the building and must use ONLY the East entrance at Elmhurst Hospital and the North or South entrances at Edward Hospital. Care Partners who have flu-like symptoms should not visit patients.