

# Current Visitor Policy

**As of Wednesday, June 17**, one *Care Partner* is allowed for any patient unless they are in isolation for any of the following:

- ▶ COVID-19
- ▶ Suspected COVID-19
- ▶ Potential exposure to COVID-19

All outpatients who are not suspected of COVID-19 will also be allowed one Care Partner.

A *Care Partner* is a designated member of a patient's support system that is crucial to the patient's physical and emotional well-being. A Care Partner might be a spouse, child, friend, or other family member who actively assists in advocating for the patient, learns about the patient's care or assists with discharge planning or other arrangements. A Care Partner is more than a visitor, but rather a key member of the care team who will work with the hospital staff and the patient and ease the transition from home into the hospital and back again.

## Care Partner Visiting Guidelines

- ▶ Care Partners must be 18 years of age or older.
- ▶ Care Partner visiting hours are 5am – 8pm daily. **No one is allowed to enter the building after 7pm and Care Partners cannot stay overnight.**
- ▶ Care Partners are required to wear a mask while in the hospital or they may be asked to leave. If they have their own surgical or cloth mask that is clean and dry, they will be allowed to wear it. If not, a surgical mask will be provided.
- ▶ Care Partners must wear the provided wristband anytime they are in the hospital.
- ▶ The Care Partner will be able to access the hospital cafeterias/coffee shops.

## Please note these exceptions:

- ▶ Critically ill/end of life patients – the number of visitors will be managed by the care team.
- ▶ Cancer Centers – No visitors are allowed in the infusion area. Infusion patients should be dropped off at the Cancer Center door and picked up afterward. One support person may accompany patients to physician appointments in the Cancer Center.
- ▶ Our Pediatric population, including general pediatrics, PICU, NICU, and Special Care Nursery (any patients under the age of 18), may have two visitors (parents only).
- ▶ Patients in Mother Baby Unit may have one partner who is allowed to spend the night.
- ▶ While in Labor and Delivery, patients can have one partner or support person who may spend the night..
- ▶ Those with language barriers or coherency limitations can have one support person.

All Care Partners will undergo a temperature screening when they enter the building and must use ONLY the East entrance at Elmhurst Hospital and the North or South entrances at Edward Hospital. Care Partners who have flu-like symptoms should not visit patients.